

Who We Are

ComSouth began service in 1913 as Hawkinsville Telephone Company. The company wanted to make the newly evolving telephone technology of the day available to rural markets in south central Georgia.

In the 1970's Hawkinsville Telephone Company became ComSouth, reflecting the company's wider service area and broader service offerings, including cable TV, Internet access, wireless, and monitoring. The company quickly established a reputation as a forward-looking organization offering state-of-the-art technology.

Our mission is to offer security monitoring solutions that address our dealers' needs, while striving to be courteous, prompt, compassionate, and easy to work with at all times.

First, we listen to your needs. Then we design, plan, and implement a security monitoring solution that works for you with the right combination of people, processes and technology. Whether your customers need home security, business security, or something more specialized, we can adapt for you so you can give your customers what they want.



The Central Station Alarm Association (CSAA) is a 59 year-old non-profit trade association that represents the major burglar and fire alarm central monitoring stations.



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GA – LU001171
FL – EF-0000909
AL – 99-224

ComSouth

MONITORING SERVICES

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ComSouth

MONITORING SERVICES

ComSouth

Neighbors
servicing Neighbors

As an alarm dealer, you require fast response times, professionalism and affordability from your monitoring provider.

We pledge to provide that and more.

We offer:

- 24 Hour Dealer Access
- Customizable Dealer Programs
- Proactive Solutions
- Advanced Services
- UL Certification

- Local and LD Telephone
- High Speed Internet
- Digital Cable and HDTV
- Wireless Telephone Service
- Fiber-To-The-Home
- Computer/IT Services
- Alarm Monitoring
- Answering Service
- Business Services
- Telephone Systems



COMSOUTH COMPUTER SERVICES
www.comsouth.net

CSMON1209

ComSouth

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Video

Did you know...

That using our Video Monitoring Services will actually increase the amount of business you do?

That the value of your Security Systems would increase because the response time from Law Enforcement to our Video Verification system is 2 to 3 times faster than to other alarms?

That with our Video Activity monitoring, your commercial customers can be informed, even on their PDA, when there is activity in a particular area of their building or property?

That your Commercial/Industrial/Educational Facility customers can cut their security costs by as much as 80% with our Video Guard Tour monitoring system which eliminates the need for salaried security guards?

Immix® is a UL Classified automation software platform designed to receive alarm events from industry standard receivers, video, video analytics and access control systems.

Service Performance

The ComSouth Monitoring Services team will deliver the highest standard of service in meeting performance objectives, and augment our solutions when needed in order to accommodate your changing needs. We will speak openly and directly to ensure the customer is satisfied with the resolution of issues. Our staff is provided with the training required to deliver the high level of service we pride ourselves on, with an exceptional range of experience that is available 24/7.

Security

Our parent company, ComSouth Telecommunications, is an important part of our delivery process. Our central station is located in direct proximity to the central office telephone company and is equipped with the latest technological and security standards, thus eliminating phone line concerns faced by other central stations. Our outside plant facility, as well as activity within the central station, is voice and camera monitored to

ensure that your data is safe with us. And when your data is safe, your customers' data is safe, with the same level of integrity that we offer to you.

Technology

We operate two integrated software platforms...Dice Corporation, including direct dealer access via the DICE *eLink, and Immix® by SureView Systems.

- **DICE Technology** – This system provides a wealth of information regarding the events of all sites, allowing us to report accurately on all incidents. As a dealer, you can make changes to your accounts, view customer data, view customer history, and enable and disable accounts directly from your PC.
- **Immix Technology by SureView Systems** – This system integrates seamlessly with onsite video systems including video analytics and presents the central station operator with the detailed alarm information. All video images and operator actions are recorded for later assessment and review.

We can provide you with a complete and unique solution to your monitoring and video needs.

Stability

ComSouth Monitoring Services has been operating since 1996 and our parent company, ComSouth, since 1913. With our years of experience in monitoring and communications, and with the most advanced systems to back us up, the stability of ComSouth's service is second to none. We know that attention to detail, no matter how small, can mean the difference between life and death.

Affordability

ComSouth Monitoring Services are very affordable. We can prove to you the increased value for your dollar through the services, accommodations, and incentives we offer. We understand that your central station's service must be the strongest link in your security chain, but that does not mean that affording those services is out of reach. See for yourself.

Let **ComSouth** Monitoring Services help protect what's important to you.



Let us show you the difference that **ComSouth** Monitoring Services can make.

Your company and your customers are important to us.

Doesn't that sound great? Doesn't that sound different?

ComSouth
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